

BULLETIN

Automobile Repairers Division



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Takata Airbag Recall

Dear Members in Geelong and surrounding areas,

Since 2009, vehicle manufacturers in Australia have recalled vehicles fitted with potentially defective airbag inflators produced by the Takata Corporation. The airbags have defective inflators which may cause the airbag to deploy incorrectly, and for metal fragments to strike the occupant of the affected seating position, causing injury or death. There have been 18 cases worldwide where the occupant of the vehicle was killed by a defective Takata airbag including one in Australia earlier this year.

While the manufacturers are doing all they can to ensure all affected vehicles are rectified promptly via their dealer network, it appears that some owners may still be unaware that their vehicle has been recalled. Independent repairers play a vital role in maintaining vehicles, and while servicing or repairing a customer's vehicle, it would be appropriate to check and report back to your client of the status of their vehicle about their airbags.

Toyota is seeking your assistance in identifying vehicle owners that may be unaware of this recall. Repairers can check the status of a vehicle [by entering a VIN No. here.](#)

If the vehicle is found to require a recall, you can contact the dealer directly to arrange a replacement, or you can let your customer know that their car requires immediate attention as a matter of urgency.

We all have a role to play in ensuring the motoring public are kept safe at all times.

Regards

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